

**BEFORE**  
**THE PUBLIC SERVICE COMMISSION OF**  
**SOUTH CAROLINA**  
**DOCKET NO. 2009-59-C**

IN RE: Application of Silv Communication Inc. )  
for a Certificate of Public Convenience ) **SOUTH CAROLINA**  
and Necessity to Provide Resold Inter- ) **OFFICE OF REGULATORY**  
Exchange Telecommunications Services ) **STAFF'S FIRST AUDIT**  
Throughout the State of South Carolina ) **INFORMATION**  
and for Alternative Regulation ) **REQUEST**  
\_\_\_\_\_ )

**TO: BONNIE D. SHEALY, ATTORNEY FOR SILV COMMUNICATION INC:**

The South Carolina Office of Regulatory Staff ("ORS") hereby requests, pursuant to S.C. Code. Ann. § 58-4-55 (Supp. 2008), S.C. Code Ann. § 58-9-780 (Supp. 2008), S.C. Code Ann. § 58-9-790 (Supp. 2008), and S.C. Code Ann. § 58-9-800 (Supp. 2008) that Silv Communication Inc. (hereafter referred to as "Silv" or "the Company") provide responses in writing and under oath and serve the undersigned within ten (10) business days after service of this request to ORS at 1401 Main Street, Suite 900, Columbia, South Carolina, 29201. If you are unable to respond to any of the audit requests, or part or parts thereof, please specify the reason for your inability to respond and state what other knowledge or information you have concerning the unanswered portion.

As used in these audit requests, "identify" means, when asked to identify a person, to provide the full name, business title, address and telephone number. As used in these audit requests, "address" means mailing address and business address. When asked to identify or provide a document, "identify" and "provide" mean to provide a full and detailed description of the document and the name and address of the person who has

custody of the document. In lieu of providing a full and detailed description of a document, you may attach to your responses a copy of the document and identify the person who has custody of it. When the word "document" is used herein, it means any written, printed, typed, graphic, photographic, or electronic matter of any kind or nature and includes, but is not limited to, statements, contracts, agreements, reports, opinions, graphs, books, records, letters, correspondence, notes, notebooks, minutes, diaries, memoranda, transcripts, photographs, pictures, photomicrographs, prints, negatives, motion pictures, sketches, drawings, publications, and tape recordings.

Wherever in this audit request a masculine pronoun or possessive adjective appears, it refers to both males and females in accordance with traditional English usage.

**IT IS THEREFORE REQUESTED:**

- I. That all information shall be provided to ORS in the format requested.
- II. That all responses to the audit requests below be labeled using the same numbers as used herein.
- III. That the requested information be punched for 3-ring binders with numbered tabs between each question.
- IV. That if information requested is found in other places or other exhibits, reference shall not be made to those; instead, that the information be reproduced and placed in the audit request in the appropriate numerical sequence.
- V. That any inquiries or communications relating to questions concerning clarification of the information requested below should be directed to Tom Allen, at the address below.
- VI. That this entire list of questions be reproduced and included in front of each set of responses.
- VII. That each question be reproduced and placed in front of the response provided.

- VIII. That unless otherwise specified the Company provide three (3) paper copies of responses to ORS. In addition and if technically feasible, it is requested that the Company provide one (1) electronic version of the responses.
- IX. That all exhibits be reduced or expanded to 8 ½" x 11" formats, where practical.
- X. If the response to any audit request is that the information requested is not currently available, please state when the information requested will be available and provided to the ORS.
- XI. That in addition to the signature and verification at the close of the Company's responses, the Company witness(es) or employee(s) or agent(s) responsible for the information contained in each response be indicated.
- XII. This audit request shall be deemed to be continuing so as to require the Company to supplement or amend its responses as any additional information becomes available.
- XIII. For information requested herein where the information is kept, maintained, or stored using spreadsheets, please provide electronic versions of the spreadsheets, including the formulas used and embedded in the spreadsheet.

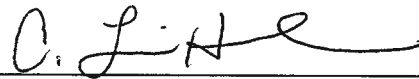
**REQUESTS:**

- 1-1 Identify the number of employees Silv Communication, Inc. has on its payroll as of March 1, 2009.
- 1-2 Describe the specific telecommunications services that Silv Communication, Inc. will offer in South Carolina upon receiving its certificate to operate. List the companies that Silv Communication will use as its underlying carrier in South Carolina.
- 1-3 Identify the retail end-user customer classification including but not limited to residential, commercial and/or business that Silv Communication, Inc. seeks to provide telecommunications service to in South Carolina.

- 1-4 Identify how Silv Communication, Inc. resolves technical problems with its network.
- 1-5 Identify all states in which Silv Communication, Inc. has been certified or approved to provide telecommunications services.
- 1-6 In the states identified in Question 1-5, provide a breakdown of the number of Silv Communication, Inc. customers served by telecommunications service type.
- 1-7 Has Silv Communication, Inc. ever been denied approval to provide telecommunications services by a state regulatory agency or commission to operate in any manner? If so, identify the state(s) and the reason for denial.
- 1-8 List states that Silv Communication, Inc. has withdrawn an application to provide telecommunications services.
- 1-9 Has Silv Communication, Inc. ever been the subject of a protest before a state regulatory agency or commission while seeking approval to provide telecommunications services? If so, identify the state(s) and the nature of the protest.
- 1-10 Has Silv Communication, Inc. ever had its authority to operate as a telecommunications service provider revoked or rejected by a state regulatory agency or commission? If so, identify the state(s) and the reason for revocation or rejection of authority.
- 1-11 Has Silv Communication, Inc. ever been the subject of an investigation by any state or federal regulatory agency or commission? If so, provide the subject of the investigation, location of the investigation, date of the investigation, the parties involved in the investigation and the outcome or current status of the investigation.
- 1-12 Provide details and documentation regarding any fines, settlements and/or sanctions paid by or assessed to Silv Communication, Inc. from 2001 through 2009. If fines and/or sanctions were paid or assessed:
  - 1-12.1 Identify the date and entity that levied the fine.
  - 1-12.2 Identify the reasons and in what amounts the fines and/or sanctions were issued.
  - 1-12.3 Provide a copy of documents or order(s) dictating the fines, settlements and/or sanctions.

- 1-13 Provide financial statements (audited if available), a detailed trial balance and a detailed general ledger for Silv Communication, Inc. for full calendar year 2008.
- 1-14 What types of telecommunications services does Silv Communication, Inc. provide that may be assessable under the Federal Universal Service Fund?
- 1-15 Has Silv Communication, Inc., any subsidiary or parent company ever filed for bankruptcy? If so, provide the jurisdiction in which the Company filed for bankruptcy and the current status of the bankruptcy.
- 1-16 Is Silv Communication, Inc. the subject of any pending or on-going litigation related to its business practices or telecommunications services? If so, identify the jurisdiction, describe the litigation and provide the current status of the litigation.
- 1-17 Has Silv Communication, Inc. entered into any settlements to resolve pending or on-going litigation or matters related to its business practices or telecommunications services with any state or federal regulatory body within the last seven years? If so, provide the docket number (if any) and describe the nature of the settlement.
- 1-18 Has Silv Communication, Inc. had any civil judgments levied against it in the last seven years? If so, provide detail as to the nature of those judgments related to its business practices or telecommunications services.
- 1-19 Will Silv Communication, Inc. offer any pre-paid long distance services in South Carolina? If so, describe the types of services Silv Communication, Inc. will provide. What markets will Silv Communication, Inc. target?
- 1-20 Has Silv Communication, Inc. had any tax lien placed on any property since 2001? If so, what circumstances led to the tax lien? Provide details as to the resolution of the lien, if applicable?
- 1-21 Provide detailed resume and/or biographical sketch of Silv Communication, Inc.'s President, Golam Ahia.
- 1-22 Will Silv Communication employ a Marketing Agent(s) in South Carolina? If so, provide the name, address, and contact information of the agency or agencies. Provide all subcontractor contracts for marketing services.

- 1-23 How many Marketing Agencies has Silv Communication, Inc employed since its inception in 2001? Provide a list of the Agencies name, address, contact information and dates the agency was employed by Silv Communication, Inc.
- 1-24 Provide the Telemarketing Script(s) that Silv Communication, Inc. and/or the Company's Marketing Agent will use when contacting customers in South Carolina regarding Silv Communication, Inc.'s services.
- 1-25 Has Silv Communication, Inc. ever been the subject of any complaint investigation before any state or federal regulatory agency or commission? If so, provide the subject of the complaint, location of the investigation, date of the investigation, the parties involved in the complaint and investigation and the outcome or current status of the investigation.



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C. Lessie Hammonds  
Attorney for South Carolina ORS  
1401 Main Street, Suite 900  
Columbia, SC 29201

Phone (803) 737-0803  
Fax (803) 737-0895

March 9, 2009

**BEFORE**  
**THE PUBLIC SERVICE COMMISSION**  
**OF SOUTH CAROLINA**  
**DOCKET NO. 2009-59-C**

IN RE:

Application of Silv Communication	)	
Incorporated for a Certificate of Public	)	<b>CERTIFICATE OF</b>
Convenience and Necessity to Provide Resold	)	<b>SERVICE</b>
Interexchange Telecommunications Services	)	
throughout the State of South Carolina and for		
Alternative Regulation		

This is to certify that I, Chrystal L. Morgan, have this date served one (1) copy of the **FIRST AUDIT INFORMATION REQUEST** in the above-referenced matter to the person(s) named below by causing said copy to be deposited in the United States Postal Service, first class postage prepaid and affixed thereto, and addressed as shown below:

Andrew O. Isar, Director  
Miller Tsar, Incorporated  
4423 Point Fosdic Drive, NW, Suite 306  
Gig Harbor, WA, 98335

Bonnie D. Shealy, Esquire  
Robinson, McFadden & Moore, P.C.  
Post Office Box 944  
Columbia, SC, 29202

  
Chrystal L. Morgan

March 9, 2009  
Columbia, South Carolina